Dear Microsoft Hi, I'm Dan Bull, I write rap verses And this track's about your quite crap service You've supposedly done countless improvements So tell me how come that now it is useless? What's the ground for bringing out all this new stuff If it's not as good as 2002 was? Your latest upgrade won't allow me to do what I used to be able to do without an issue whatsoever You're obviously not so clever If you reckon this development makes software better An elementary mailbox is all it's meant to be But there isn't a single thing to more effectively Enkindle the raw intensity of Dan's rage Than accessing my messages to get given a blank page No matter how much I refresh it, it's the damn same It's like I'm the victim of a whiteout campaign I down the champagne when it finally opens Only to find it's too late and my ties are broke It's urgent but trying to reply's just hopeless It would have been quicker just to write and post it A service so unreliable is unviable It's undeniable so trying to have me done for libel Is undesirable, I'd provide you with the details In an email but you wouldn't find it because A) It wouldn't arrive at all And B) I couldn't write it anyway cos there's so much of it, it's undescribe I would like a refund for all the wasted time that you give me Is this what you mean by The New Busy? I'm too busy now, my day's too stressful Not cos I'm successful but cos Hotmail's dreadful It's leaving me feeling off-kilter Immune system weaker than your spam filter And what's with the file transfers on MSN? I tried to send a picture to my best friend Dragged the link into the window but it got all compressed then I'm not impressed. 640 by 480? I thought these days shit was all HD I don't need a "paste this to Facebook" facility Just a faithful communication utility Silly me for thinking the ability to link is Pretty obligatory in this day and age but That's yet another thing you dicks have disabled Now I have to click away to bring a seperate page up Select the link, copy the text and then paste What the F MSN are gonna do next I'll never guess except I bet it's a mess Cos every change that's made by the boffins Is another fail nail in the coffin I've been trying to stay away from the Gmail doctrine But unless it gets better then I'm left with no option